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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Daniel H. Abelow
Serial No. : 09/370,663
Filed : August 6, 1999
Title : CUSTOMER-BASED PRODUCT DESIGN MODULE

Art Unit : 2161
Examiner : T. Dixon

BOX RCE

Commissioner for Patents
Washington, D.C. 20231

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RESPONSE TO ACTION DATED MARCH 12, 2002

APR 05 2002

Please amend claims 48-63 and 71-83 as indicated below.

Technology Center 2100

Q1
Sub A
48. (Twice amended) A system comprising
units of a commodity that are used by respective users in different locations,
a user interface which is part of each of the units of the commodity and provides a
medium for two-way local interaction between one of the users and the corresponding unit of the
commodity for generating information about the commodity,
a communication element that is associated with each of the units of the
commodity and carries results of the two-way local interaction from each of the units of the
commodity to a central location, and
software that manages the interactions of the users in different locations and
collection of the results of the interactions at the central location.

49. (Reiterated) The system of claim 48 in which the user interface is electronically
triggered based on user behaviors to generate two-way interactions with each of the users, each
of the interactions relating to a corresponding specific one of the behaviors.

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